



Since 2005, the Drive Star Safety Department has monitored its driver performance as follows:

- Monthly:
- ✓ “Sample Size” Hours-of-Services and Log Audits based on DoT/NSC criteria, including written Compliance Notifications, receipt of which drivers must acknowledge; copies retained in Driver Qualification files for period of 3 years.
 - ✓ SafeStats/CSA/SMS Analysis, including ‘drilling-down’ individual inspection reports to identify driver and/or operational weaknesses; compilation of a Management Information Synopsis.
 - ✓ In addition to the Management Information Synopsis, all drivers with new inspections during the preceding month receive a ‘Summary of BASIC Points Assigned’.
 - ✓ Progressive reprimands for serious, repeat offenders, up to and including termination.
- Quarterly:
- ✓ “Log-Violation History” Management Reports;
 - ✓ Review FMCSA/NSC websites for regulatory changes, which may affect driver and/or operational procedures.
 - ✓ Obtain updated Driver License Abstracts (MVR’s) from the respective State or Provincial jurisdictions and review data for potential un-reported events (citations, accidents, serious violations while operating non-commercial vehicles, administrative license suspensions etc).
- Semi-Annually:
- ✓ Obtain Carrier Level-II CVOR Abstract (Ontario Operating Authority) to review its Safety Performance across all Canadian jurisdictions.
- Annually:
- ✓ Driver Safety Meetings (mandatory participation at one of three Drive Star terminals). Topics covered include:
 - Regulatory compliance changes
 - Operational procedure changes
 - Hours-of-Services compliance performance
 - SafeStats/CSA/SMS results (annualized)
 - Recap of Accident/Incident Investigations & Adjudications
 - The meetings are supported by A/V presentations and handouts.
 - Annual Driver Reviews as required under CFR §391.25
 - Obtain signed driver statements of ‘Moving Violations’ incurred during the course of the year, as required under CFR §391.27
 - Distribution of yearly Safety Bonus to deserving drivers.

CSA’s monthly ‘‘SMS/Carrier Safety Measurement System’’ results are publicly available on the SMS website at <http://ai.fmcsa.dot.gov/SMS/Default.aspx> . This means, that **you** – our valued customers – are invited to review their favoured drive-away supplier’s compliance!

Mind you, it’s a two-edged sword: If Drive Star is assigned demerit points as a result of inferior or substandard equipment being transported on your behalf, our Director of Loss Prevention, Safety & Compliance shall not hesitate to issue the shipper or vehicle owner – as the case may be – a Notice of Violation accordingly.

We are sure that you can understand the serious implications of such a notification.

Your cooperation in assisting the Drive Star Group of Companies to consistently maintain low BASIC-Scores on a monthly basis is greatly appreciated.

Updated as at May 30/2012